

**RED RHINO®**The Pool Leak  
Experts

Issued: 11/26/2021 Due: 11/26/2021 Invoice: #231550

# Invoice

## BILL TO

**Paula Swaggerty**  
479 Eagle Brook Ct  
Debary, FL 32713

## JOB SITE

**Paula Swaggerty**  
479 Eagle Brook Ct  
Debary, FL 32713

## BALANCE DUE

**\$0.00**

DESCRIPTION OF WORK	QUANTITY	PRICE	TOTAL
<b>Scheduling Discount</b> - Customer scheduled repair within one week of leak detection.	1	(\$100.00)	(\$100.00)
<b>Rhino Seal Additional Pop Up - Discounted Rate</b> <i>Disclaimer: Discounted pricing only applies if these repairs are performed at the same time as the other repairs.</i>	1	\$300.00	\$300.00
<b>Replace Main Drain Sump</b> <ul style="list-style-type: none"><li>• Check underground water tables</li><li>• Drain pool completely</li><li>• Cut around and remove sump</li><li>• Re-plumb new sump</li><li>• Seal hole around sump</li><li>• Patch surface (see patch disclaimer for details)</li><li>• 1 year warranty included</li></ul> <i>*In the case that RRLD cannot keep working due to high water tables and has to bring in a well pump to attempt to remove water from the work area, the customer must be aware that there is no guarantee that RRLD will be able to complete the repair for the original quoted amount. If necessary, a new quote will be provided to bring in a de-watering company to remove the water from under the pool.</i>	1	\$1,695.00	\$1,695.00
<b>Staple Crack (1-2 feet)</b> <ul style="list-style-type: none"><li>• Check underground water tables</li><li>• Drain water enough to perform repair</li></ul>	1	\$995.00	\$995.00



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- Repair crack with staple(s)
- Patch surface (see patch disclaimer for details)
- 1 year warranty included

*Structural cracks in pools/spas can be caused by any number of factors, including ground movement, poor construction, and/or neglected leak issues that have over time undermined the pool/spa deck's foundation. The repair by Red Rhino is meant to reinforce and seal the existing cracked areas in the pool shell only. We cannot measure the extent of any underlying foundational issues that remain. As such, it should be understood that your pool shell may continue to settle, causing cracks to develop in other areas, or causing the existing cracks to extend and reopen, even after our repair. In the rare event that our crack repair leaks within the warranty period, we will make one more attempt to reinforce and seal it.*

*Also, it should be known that in some instances, we may discover (after starting the repair) that the pool shell is so badly compromised around the cracked area that it cannot be properly reinforced and sealed as is (i.e. Just imagine trying to hold sand or gravel together with a staple or rebar. It will not hold.) In such cases, the customer will be immediately notified and advised to work directly with a pool builder to demo and re-pour that section of pool wall.*

After speaking with the customer Red Rhino will not be responsible for bringing pool up to code by installing channel main drain. Customer is looking into upgrading pool pump to variable speed in the future.

1	\$0.00	\$0.00
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Subtotal:	<b>\$2,890.00</b>
Tax:	<b>\$0.00</b>
Payments:	<b>\$2,890.00</b>



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## Payment History

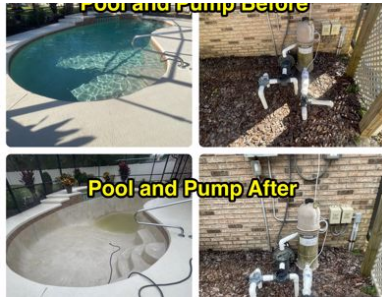
DATE	PAYMENT TYPE	STATUS	CHECK #	DESCRIPTION	NOTES	AMOUNT
Feb 15, 2024	Check		1949	Check Payment		\$250.00
Feb 15, 2024	Check		1952	Check Payment		\$2,640.00

## Results & Findings

 Friday, November 26, 2021 appointment

### Findings

Repair completed. Water level is 1.5ft above bottom to match ground water and keep the pool safe. Pool can be filled immediately Pump is off at the timer Valves were readjusted to their original positions



### Wednesday, November 24, 2021 appointment

#### Findings

After a long battle with water tables today which required additional amount of material to be used to complete the main drain repair the specialists were unable to finish the repair today. The main drain has been re-plumbed and started to reseal into the shell of the pool but the specialists ran out of material before completion. This will require and extra appointment on Friday to complete the repair.





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## Warranties & Disclaimers

Payment is expected at time of service. License #CPC1457457

**Note:**

If any of our quoted repairs are completed by another company, our leak detection warranty will be voided. A separate fee will be charged if further testing is requested.

Customer is responsible for refilling water and balancing chemicals. Please monitor water levels for 48 hours. Contact RRLD with any questions or concerns.

**Change Order Disclaimer:**

A change order will be issued if RRLD discovers any unforeseen or unexpected work not specified above. An additional quote will be issued at that time.

**Deck Disclaimer:**

RRLD does not offer custom staining or textures. We will make every attempt to match the deck when applying deck patches. If an exact match is desired (color and texture), customer will need to hire a professional deck company to apply the patch.

**Patch Disclaimer:**

Red Rhino Leak Detection (RRLD) will make every attempt to match the existing surface when applying patches. However, due to variations of the product from the manufacturer and aging of the existing surface, it is impossible to achieve an exact match when patching. Refinishing the entire surface is the only way to ensure a consistent appearance without variation. Therefore, RRLD cannot be held responsible for color and texture variations which are unavoidable when patching.

## Sign Invoice

Please sign and date below for approval and return via email([redrhinocsr@redrhino.com](mailto:redrhinocsr@redrhino.com)) or fax(561-692-4814). All scheduling is on a first come first serve basis. We will contact you regarding scheduling upon receipt of the signed document

X

Date

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Printed Name

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